CHILD BEHAVIOUR POLICY

Our aim is for all children to behave in socially acceptable ways.

To be socially acceptable, we believe that children should be able to:

- treat other children and adults with respect
- speak politely to other people
- have self-confidence and high self-esteem.

To encourage this, the staff will:

- treat all children and adults with respect
- praise children's efforts and achievements as often as they can
- explain to children what they should have done or said when they get it wrong
- tell parents about their child's efforts and achievements
- avoid using critical or sarcastic language

We will **not** accept the following behaviour from children or adults:

- use of rude or unkind language
- racist or sexist remarks or images
- any form of bullying (for more information, see Oxford Opera's <u>Anti-Bullying Policy</u>)

If such behaviour occurs:

- We will tell the child that it is wrong and explain what they should have done or said [or not said].
- If the behaviour is repeated, the child will be reminded once more as above.
- If the behaviour continues, we will remove the child from the activity and speak to the parent or carer.
- We will try to find out why the child is behaving this way and then treat the situation accordingly.

If a child's behaviour has been problematic during the time of the workshop/rehearsal the Workshop Leader will contact the parent or guardian via telephone or email to discuss the situation, how it was handled and the outcome. Any observations/reports given by the Workshop Leader will then be passed on to the relevant authorities be it the Director of Education, or an external organisation.

If a child's behaviour is such that they are deemed to be 'out of control' (i.e. causing excessive harm to other children and staff), the Workshop Leader reserves the right to telephone the parent or guardian immediately.

When Oxford Opera is conducting a workshop or class within an external organisation (eg. a school), the same steps will apply, but the Workshop Leader will liaise with the child's teacher.